

Clinical Request Prioritization Scoring, updated November 2010

Quality and Effectiveness

Scoring	
1	Decrease practice variation, promotes appropriate utilization of resources, promotes evidence-based practice, or improves communication/documentation and care coordination
2	Aligns with Q & E tier 2 project
3	Aligns with Q & E tier 1 project

User Productivity and Satisfaction (includes providers, patients, referring MDs)

Scoring	
1	Reduces number of steps/time required or improves the experience
2	Automates a manual process
3	Mitigates significant adoption/retention risk

Compliance (required by law or external regulatory/accreditation body)

Scoring	
1	Enables capture, display, or clarification of <i>required</i> data, enables <i>required</i> privacy or security control, or enables <i>required</i> workflow process control or audit control
2	Responds to preparation for upcoming site visit or audit < 3 months
3	Responds to specific citation, site visit, or survey finding

Patient Safety

Scoring	
1	Reduces likelihood of <i>potential</i> near-miss or adverse event scenario
2	Responds to PSN filed, no adverse event
3	Responds to PSN filed, adverse event

Financial

Scoring	
1	Favorably impacts revenue or expenses
2	Favorably impacts revenue or expenses by > \$50K (budgeted)
3	Favorably impacts revenue or expenses by > \$100K (budgeted)

Scope/Urgency

Scoring	
1	Affects < 50 transactions per day
2	Affects > 50 transactions per day
3	Aligns with VP approved priority initiative

Exception

Mitigates disruption to hospital operations (e.g. pandemic) -> moves to top
