



LIFELINE

AN IN-HOME EMERGENCY RESPONSE SYSTEM FOR OUR COMMUNITY

WHAT IS LIFELINE?

With a push of the button, Lifeline can bring you 24-hour emergency response and/or a helping hand from a neighbor. Lifeline enables those who are elderly, medically vulnerable or physically limited to continue to live independently in their own homes. Lifeline provides reassurance and an increased sense of security for both the subscriber and family members.

HOW CAN I REACH LIFELINE?

The phone number is **650-723-6906** during normal business hours. Our business hours are 8:30 am – 4:30 pm, Monday through Friday. Lifeline is open to the community as part of Stanford Hospital's Geriatric Health Services; you need not be a hospital patient or an older adult to obtain this service. Stanford Lifeline's service area covers Redwood City through Mountain View.

HOW MUCH DOES IT COST?

The service has a one-time installation cost of \$50 and a monthly charge of \$40 for individual users. There is a \$60 installation fee and a \$45 monthly charge for 2 users in the same home. Stanford Lifeline offers reduced rates to those in financial need.

HOW DOES LIFELINE WORK?

When you need help, a simple press of the help button worn around the neck or on the wrist activates a call to the Lifeline Response Center. Trained personnel will assess your situation and summon help. If you are out of range or unable to speak, Lifeline will alert a neighbor to come to your home or call emergency services directly.

You need to have a telephone jack and an electrical outlet close by for Lifeline to be installed; the jack and plug must be easy to reach. We are unable to move heavy furniture.

Stanford Lifeline Application

1101 Welch Road C1

Palo Alto, CA 94304-5362

Phone: 650-723-6906 Fax: 650-736-4186

Name (Mr., Mrs., Ms, Dr): _____

Lifeline Application Date: _____ Date Of Birth: _____

Address: _____ City: _____

Telephone: _____ Zip Code: _____

Cross Street: _____

Hidden Key Location: _____

Health conditions and medical concerns:

Any Known Allergies: _____

Primary Physician: _____

Street _____

City: _____ Zip Code: _____ Phone: _____

Hospital Preference: _____

How Did You Hear About Lifeline? Internet ___ Media ___ Friend ___

___ Current Lifeline subscriber – Name _____

___ Hospital, doctor/nurse, health care provider - Name _____

___ Other - _____

Are you interested in the Lifeline Tempo™ Watch? ___ No, thank you.

___ Yes, I would like a demonstration of the Tempo™ watch.

___ Yes, I would like to purchase a Tempo™ watch for \$99.

The Lifeline program asks the subscriber to select up to three people (responders) who are able to come to the subscriber's aid in case of an emergency. When a call for help is transmitted from the subscriber's Lifeline unit, Lifeline Central will first try to reach the subscriber over the monitor. If the subscriber is unable to answer, the Lifeline will call each responder in order until one is found who can go immediately to the subscriber's home. Therefore, near-by responders should have access to the subscriber's home. (Neighbors are ideal) If no responder is reached by phone, emergency services will be dispatched.

1) Name: _____ Relationship: _____
Address: _____ City _____ Zip _____
Phone: Home _____ Work _____ Cell _____
Has a key to your home? Yes ___ No ___

2) Name: _____ Relationship: _____
Address: _____ City _____ Zip _____
Phone: Home _____ Work _____ Cell _____
Has a key to your home? Yes ___ No ___

3) Name: _____ Relationship: _____
Address: _____ City _____ Zip _____
Phone: Home _____ Work _____ Cell _____
Has a key to your home? Yes ___ No ___

Additional Persons to Notify in case of Emergency: (these are NOT responders)

Name: _____ Relationship: _____
Phone: Home _____ Work _____ Cell _____

Name: _____ Relationship: _____
Phone: Home _____ Work _____ Cell _____

Who will be responsible for the charges? ___ Subscriber ___ Other: _____
Name: _____
Address: _____ City: _____ Zip Code: _____